

Contract Update

In light of the recent Corona virus we have made a revision to our contract to cover any questions clients may have about cancelation and rescheduling. If you have questions, please contact Julie Dominy at 478-298-0239.

NOTICE Effective Immediately 03-09-2020

All clients are responsible for 25% of the agreed upon event total at 3 months out from the event date (less initial deposit). All balances are due in full 1 month prior to the event date. If a final meeting is required for our custom event designs (30 days prior to event) then payment is due 48hrs following a final event meeting unless a final payment date is set in writing by Julie Dominy. Any event not paid in full by 2 weeks, prior to the event, will be deemed canceled and all money forfeited by the client.

If you cancel your event within 3 months prior to your event date you are still responsible for and/or will forfeit your initial deposit and 25% of the remaining balance due but will have the option to reschedule within the same calendar year if we have the date available to accommodate your event.

If you cancel your event at 30 days or within 30 days out then you will forfeit all money paid for your event but will have the option to reschedule within the same calendar year and transfer up to 50% of money paid if we have the date available to accommodate your event. Transferable amount up to a maximum of 50% is at the full discretion of Julie Dominy.

If you cancel your event at or within 2 weeks from your event date then you will forfeit all money paid and will not be able to transfer any money paid to a future event.

If you choose to cancel your event due to virus outbreak and it is not mandated by the State in which the event is held or the national government it will be considered a cancelation by your choice and will be refunded ONLY by the discretion of Julie Dominy and if approved by Julie Dominy is limited to the guidelines and date restrictions listed above. A choice cancelation on your part due to possible virus outbreak is **NOT** considered an "act of God" or "Natural Disaster" and Julie Dominy has the right to refuse to transfer or refund any money paid towards the originally scheduled event.

If the local, state or national government issues a mandate requiring your venue to close and cancel your event, then Julie Dominy will refund 75% of your money paid or transfer 75% of your money paid to a NEW date within a calendar year of your canceled event.

Any legal fees incurred to settle the terms of cancelation due to virus or possible virus outbreak will be 100% the responsibility of the client and in no way chargeable to Julie Dominy or Southern Florals and Drapes.

Our Commitment to you

Southern Florals and Drapes will perform all contracted services and give 100% as always to our clients. The ONLY way we will not fulfill an event under contract is if we as a business or our business location is mandated by local, state or national government to shut down, or are restricted not to leave or operate at a scheduled venue or area of an event location. If such a mandate occurs we will follow the guidelines listed above and honor 75% off money paid for services to be refunded or transferred to a newly scheduled event date.

ADDITIONAL NOTES

** If you are concerned about the current threat of Coronavirus (COVID-19) and the possible affect it may have on your event, then I encourage you to seek updates from the state & local health department along with the CDC.

** If you purchased event insurance, then I encourage you to contact the company directly to see if you have a communicable disease rider that would cover any loses and the requirements to make a claim.